Treating your virtual patient

CPD Questionnaire

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First Name		**Profession**	
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1. Access to digital health services can be hampered by:

- ☐ **A** Lack of or unpredictable access to electricity
- ☐ **B** Poor cellular network coverage
- ☐ **C** Poor internet speed
- ☐ **D** Cost of data
- ☐ **E** All of the above

2. The HPCSA has, within the framework of the Disaster Management Act in the context of the COVID-19 pandemic, for the first time created regulations regarding the provision of telehealth services:

- ☐ **A** True
- ☐ **B** False

3. Which statement is correct? Current HPCSA guidance on the practice of virtual consultations states:

- ☐ **A** This should preferably only take place when there is an established practitioner-patient relationship
- ☐ **B** This is not allowed for telepsychiatry and telepsychology if the practitioner has not previously met the patient
- ☐ **C** Consultation fees may not be charged for telehealth services

4. Which statement is correct? According to current HPCSA guidelines:

- ☐ **A** A fee may be charged for telehealth services only if a face-to-face consultation has taken place
- ☐ **B** A fee may be charged for telehealth services only if the patient is unknown to the consulting healthcare provider
- ☐ **C** A fee may be charged for telehealth services irrespective of the pre-existing relationship between the practitioner and the patient

5. Which statement is incorrect?

- ☐ **A** Virtual consultation does not heighten the risk of miscommunication and misdiagnosis
- ☐ **B** Social exclusion, culture and language barriers can typically impact how well a patient can describe their symptoms
- ☐ **C** Telehealth may make it easier for people to exaggerate symptoms or report non-existent symptoms in order to gain access to substances they are abusing

6. When choosing a telehealth platform, which privacy and confidentiality issues need to be considered?

- ☐ **A** The clinical information the platform is harvesting
- ☐ **B** What this information is being used for
- ☐ **C** If the information is being sold to other service providers
- ☐ **D** All of the above
- ☐ **E** A and B only

7. Telehealth can enable better access to healthcare for marginal communities, be they rural communities or those with other forms of social exclusion such as poverty and low literacy:

- ☐ **A** True
- ☐ **B** False

8. When choosing a telehealth platform, which considerations are important to the ethical practice of medicine?

- ☐ **A** Accessibility
- ☐ **B** Privacy
- ☐ **C** Consent
- ☐ **D** All of the above
- ☐ **E** B and C

9. Which statement(s) is/are incorrect? With regard to artificial intelligence and machine learning platforms:

- ☐ **A** These tools do not have bias or risk of discrimination
- ☐ **B** It is not the role of the healthcare practitioner to be accountable for the confidentiality of the information
- ☐ **C** Consent must incorporate not only the treatment of the ailment, but also the patient's rights to privacy when using the telehealth platform
- ☐ **D** All of the above
- ☐ **E** A and B

10. Which of the ethical considerations listed below are common to the healthcare profession and machine learning technology?

- ☐ **A** Bias evaluation
- ☐ **B** Explainability/informed consent
- ☐ **C** Data risk awareness and trust by privacy
- ☐ **D** All of the above
- ☐ **E** A and B

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